

FIG. 1

Caller initiates call to
a user through PSTN

202

TSPS uses CLI and user ID
to find Contact info for
caller in DB 105

204

TSPS uses user ID to
access Reg. Info. DB 107 for
status

206

TSPS uses user ID to access
Calendar events DB 109

208

Find code in contact info and
return to TSPS for determine
handling from profiles DB 104

210

Translate code and use
with calendar and status
info to handle call

212

FIG. 2



ACCESSLINE
communications

AccessLine Communications, Inc. 10000 10th Avenue, Suite 100, Denver, CO 80202

ACCESSLINE COMMUNICATIONS iCONTROL

AccessLine Number
2066213520

PIN

☒ save PIN
☐ auto login

SETUP ? HELP

SIGN ON

Saves your
AccessLine number
and PIN

FIG. 3



ACCESSLINE
communications

Accessline Communications, Inc. 10000 Wilshire Blvd., Suite 1000, Beverly Hills, CA 90210

401

User's status 402

403

Link to setup screen

412

Active/change extension

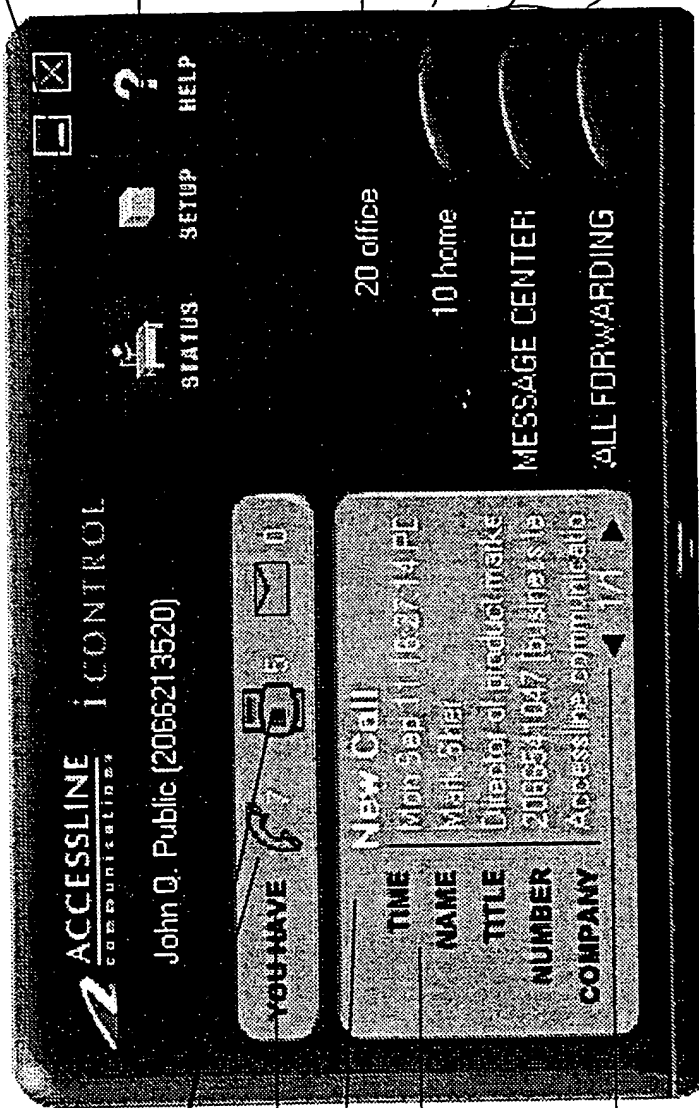
416

Configurable call routing

414

420

FIG. 4



410

Shortcut/login to web

404

Message notification

406

Caller information

408

Call counter



FIG. 5

User's status 402

Link to setup screen *403*

502

Active/change extension 4/2

Configurable call routing 4/14

Shortcut/login to web ^{4/10}

Message notification 404

406
Caller information

Call counter
408



ACCESSLINE
communications

ACCESSLINE iCONTROL
John Q. Public (2066213520)

YOU HAVE [Icons: Mail, Phone, Calendar]

STATUS [Icon: Person] **SETUP** [Icon: Gear] **HELP** [Icon: Question Mark]

AARON NASELOW

20 office
10 home

MESSAGE CENTER
ALL FORWARDING

TIME	NAME	NUMBER	COMPANY
	AARON NASELOW		
	John Q. Public		

IN USER **NAME** **NUMBER** **COMPANY** **TIME**

AARON NASELOW THAT'S AMAZING

SEND

Shortcut/login to web
410

Message notification
404

Caller information
416

Call counter
408

Double click here to
chat with this user
602

User you may
monitor anyone listed
604

605

IM/chat text
606

User's status
402

Link to setup screen
403

Status and name of attenda
502

Active/change extension
412

Configurable call routing
414

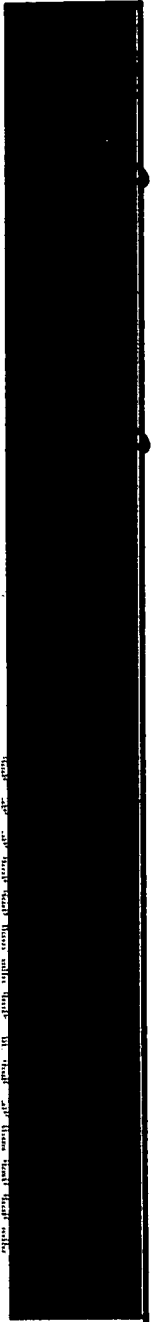
AR 601

F/G. 6

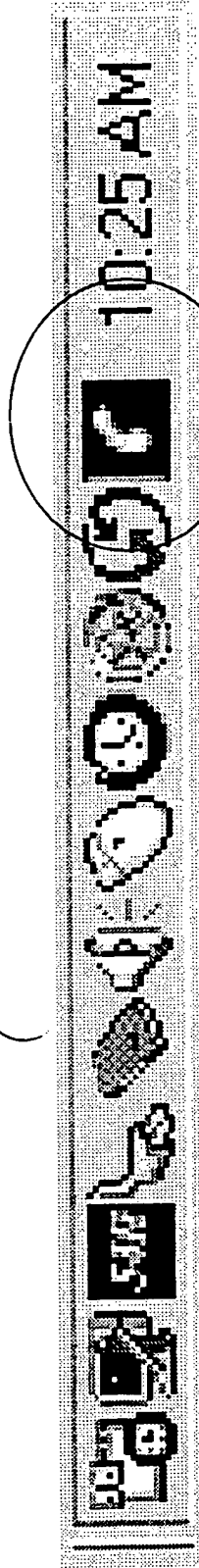


ACCESSLINE
communications

Accessline Communications Inc. 10000 10th Avenue, Suite 100, Denver, CO 80202



702



Notification of new
messages and calls
704

FIG. 7



Setup

Setup Screen

General Notification Proxy Advanced About Attendant Monitor

Accessline Number: 2066213520

PIN: 804

☒ Save PIN

☐ Auto Sign On

☐ Start Minimized

☐ PIN Protected

Outlook Password: 806

Update Contact List Now

OK Cancel

Synchronizes with your
Outlook contact list

FIG. 8



ACCESSLINE
communications

Setup

Setup Screen

General Notification Proxy Advanced About Attendant Monitor

Notifications:

- ☒ Fax
- ☒ Voice Mail
- ☒ Email
- ☒ Connection Call
- ☒ Call Control

Notifications:

- ☒ Play Sound
- ☒ Send to Tap on Notification
- ☒ Change Icon on Notification

History: 15

Select Sound Files

OK Cancel

902

User selectable
notification

906

904

Configurable number of
saved notifications

908

FIG. 9

Setup

General

Notification

Proxy

Advanced

About

Attendant

Monitor

Setup Screen

Default Event Extension : 70 message center

Alter Event Location : 20 office

Alter Event phone number :

Host Name : bellip4.accessline.com

TCP Port : 4600

UDP Port : 4600

OK

Cancel

Activates specific ext during event by default 1006

Activates specific ext after event by default 1008

1002

FIG. 10



ACCESSLINE
communications

Setup

Setup Screen

General Notification Proxy Advanced About Attendant Monitor

Attendant's Accessline #:

☐ Fax ☐ Voice Mail ☐ Email ☐ Connection Call ☒ Call Control

delay: sec.

Enter AccessLine
numbers of people who
could act as an attendant

1104

List of possible attendants

1106

1100

Configure the
number of seconds
of delay before an
attendant is notified

1108

Fig. 11



ACCESSLINE
communications

Setup

Setup Screen

General Notification Proxy Advanced About Attendant **Monitor**

Available to Monitor:

Currently Monitoring:

OK Cancel

Fax Voice Mail Emsa Connection Call Call Control

Add Remove

The names of people
who have identified
you as an attendant
1204

People you are
currently
monitoring
1206

1200

1202

FIG. 12



ACCESSLINE
communications

Untitled - Appointment

File Edit View Insert Format Tools Actions Help

Save and Close Recurrence... Invite Attendees... ! + X

Appointment Attendee Availability

Subject: []

Location: [] This is an online meeting using: []

Start time: [Wed 9/20/00] [12:00 PM] [] All day event

End time: [Wed 9/20/00] [12:30 PM]

Reminder: [15 minutes] Show time as: [Busy]

Contacts... Categories... Private

Extension Phone Number

1300 ~

The extension to
be active during
the event

1302

Enter phone
number for
"open"
extensions

1304

FIG. 13

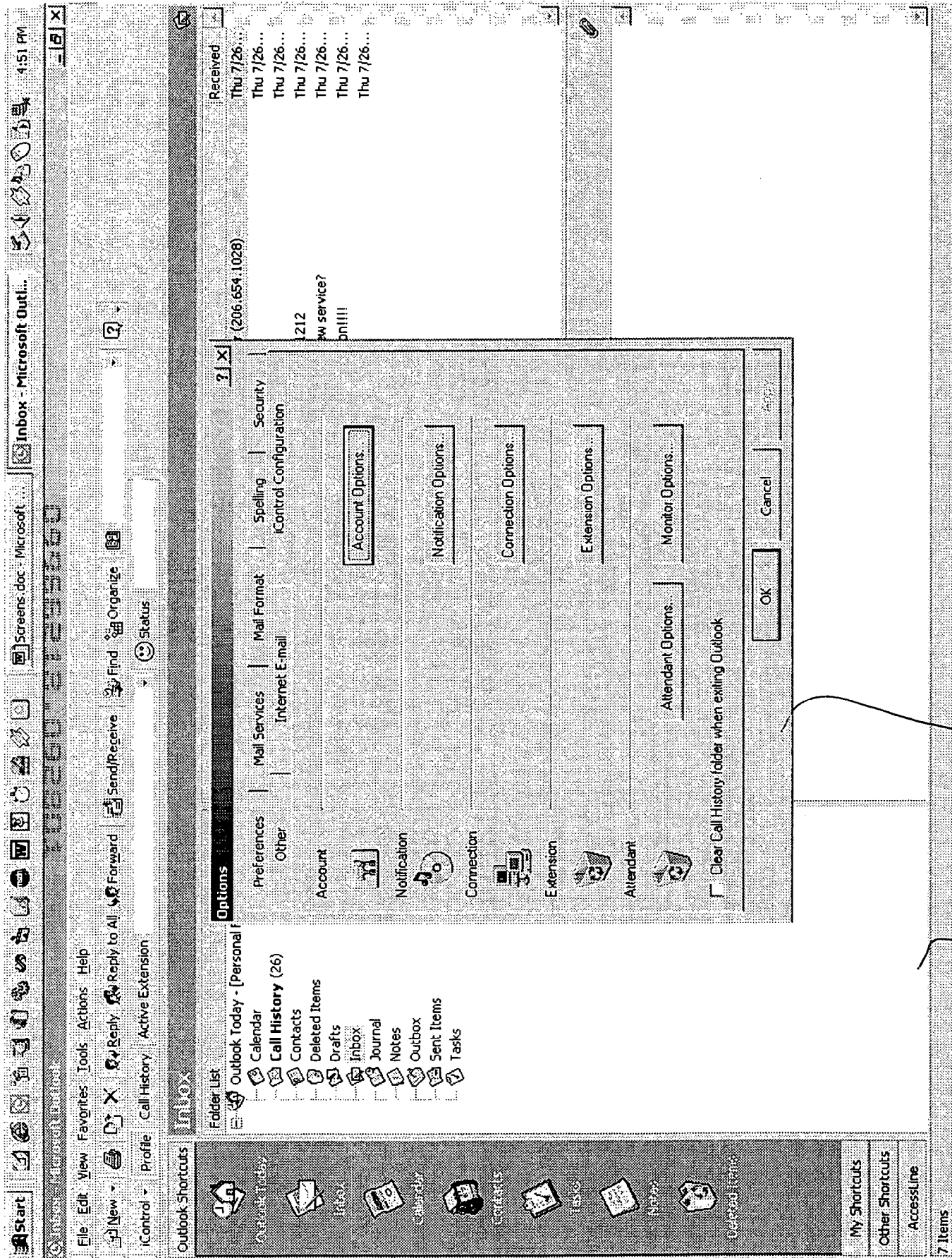
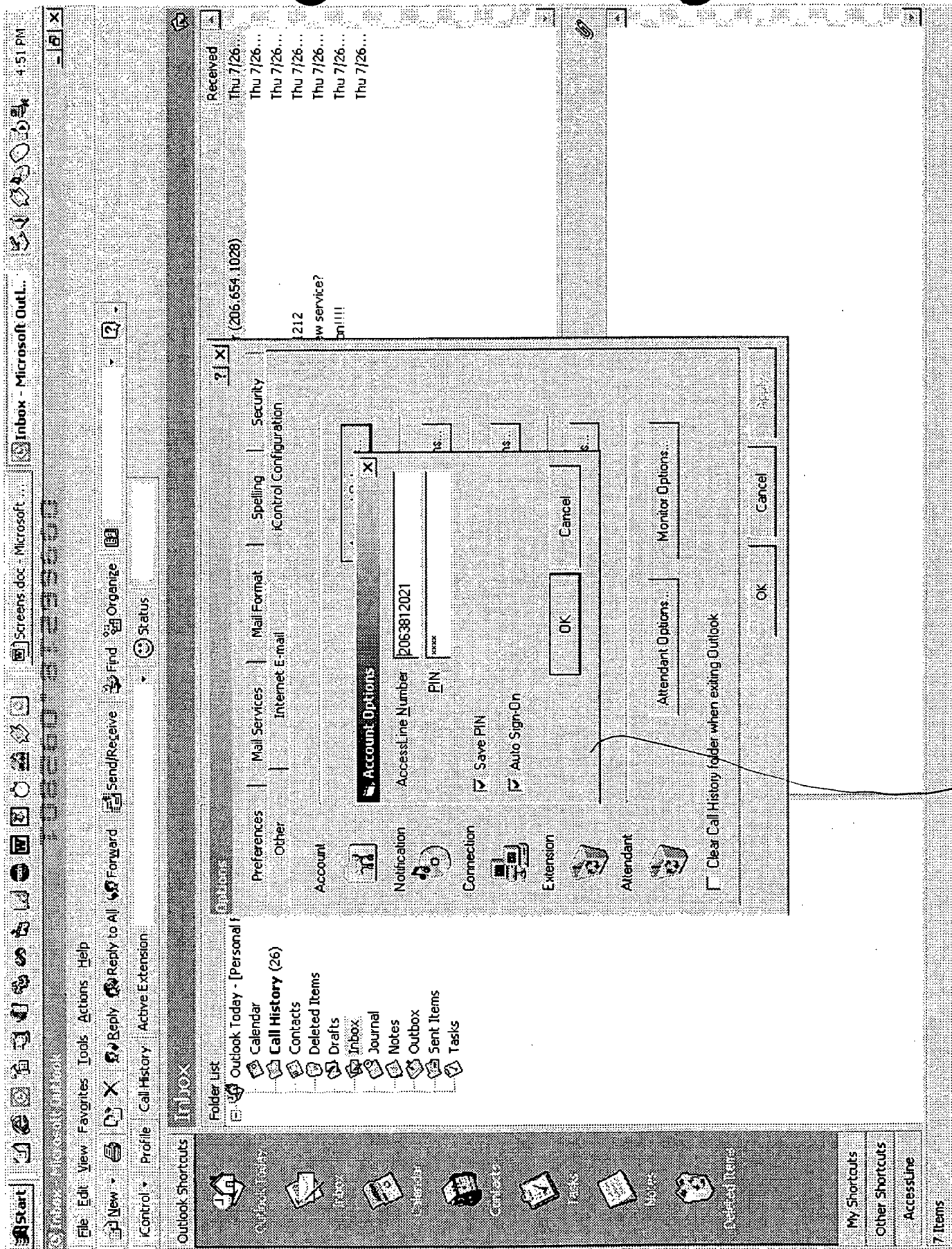
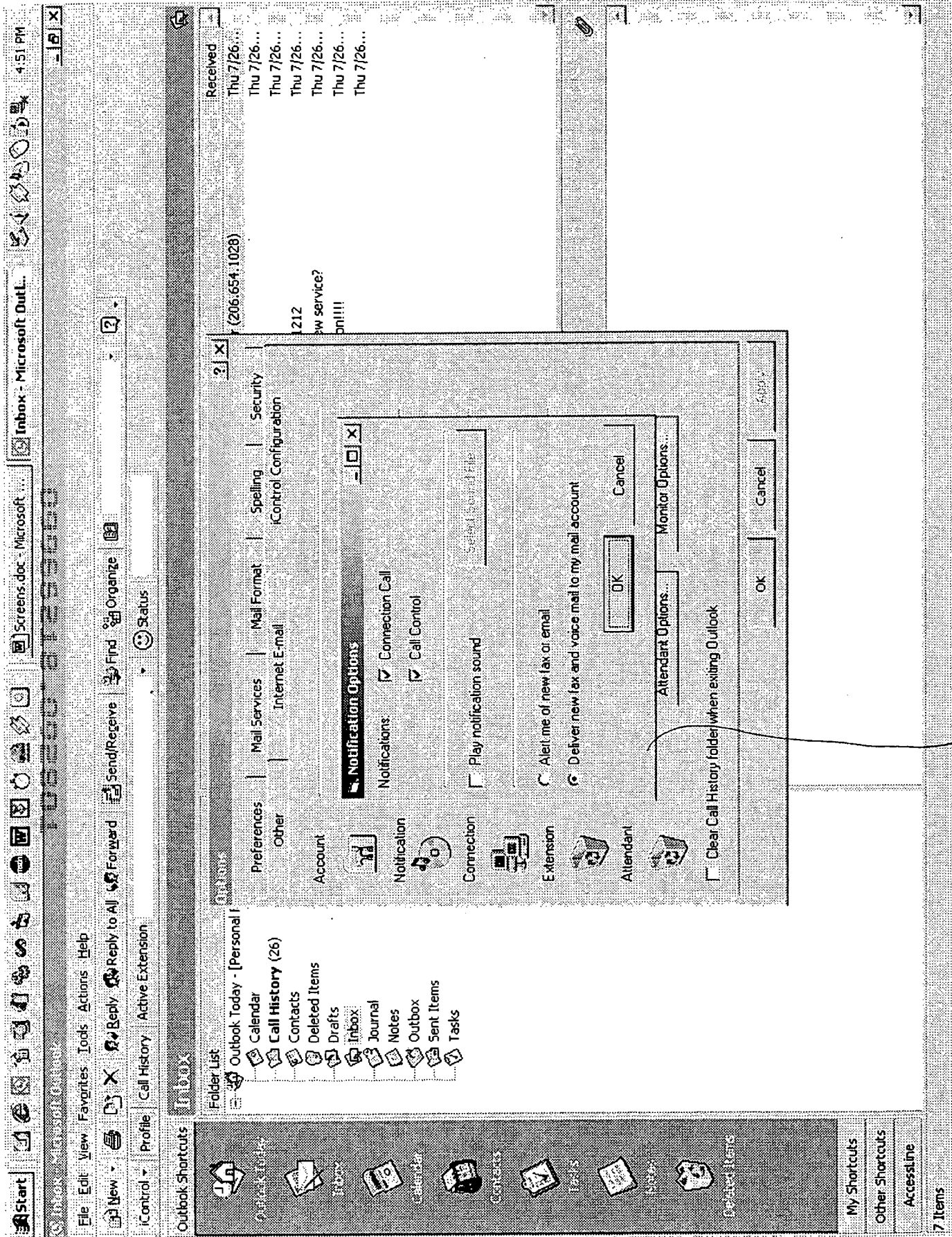


FIG. 14

1402

1400





1602

FIG. 16

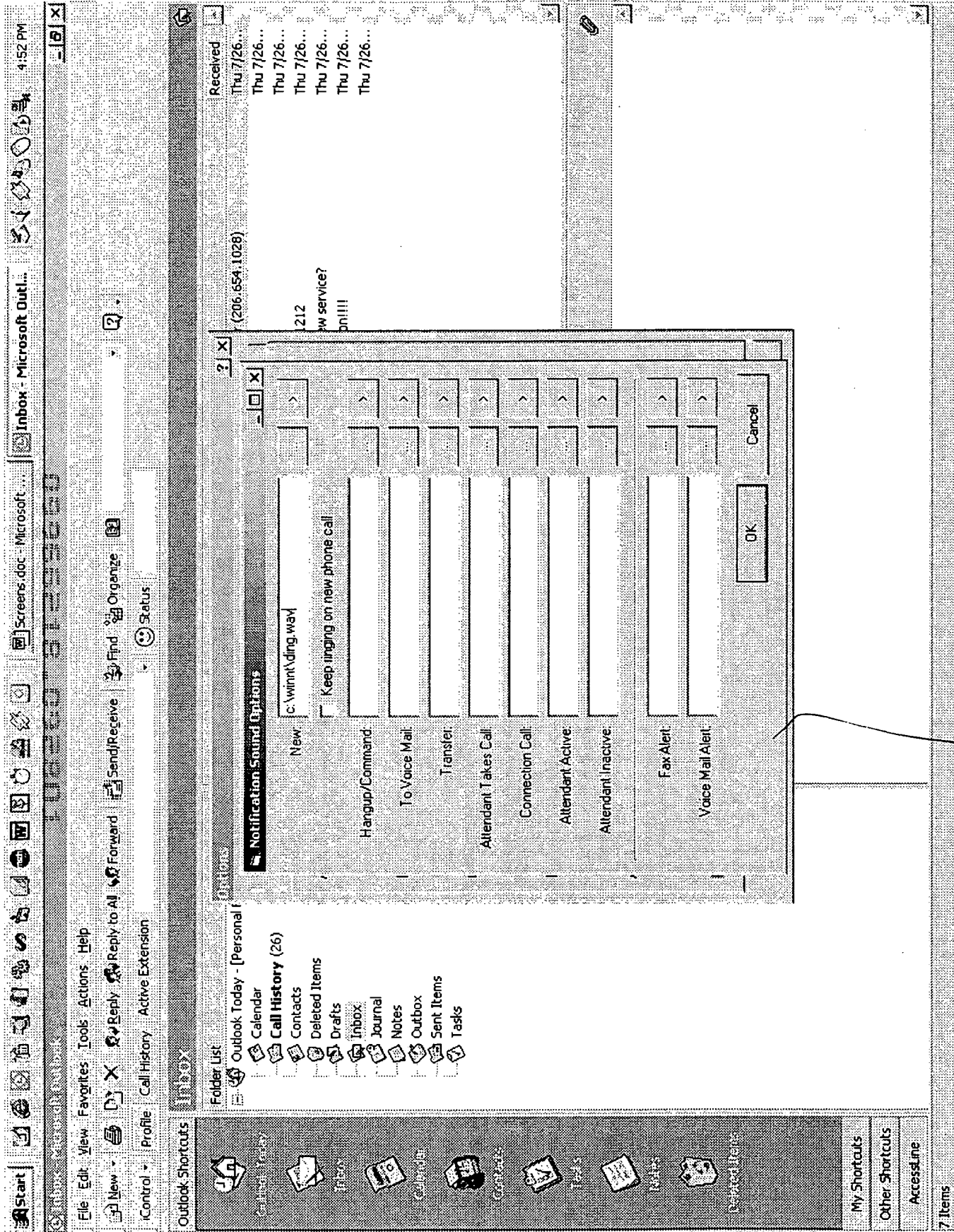


FIG. 17

1702

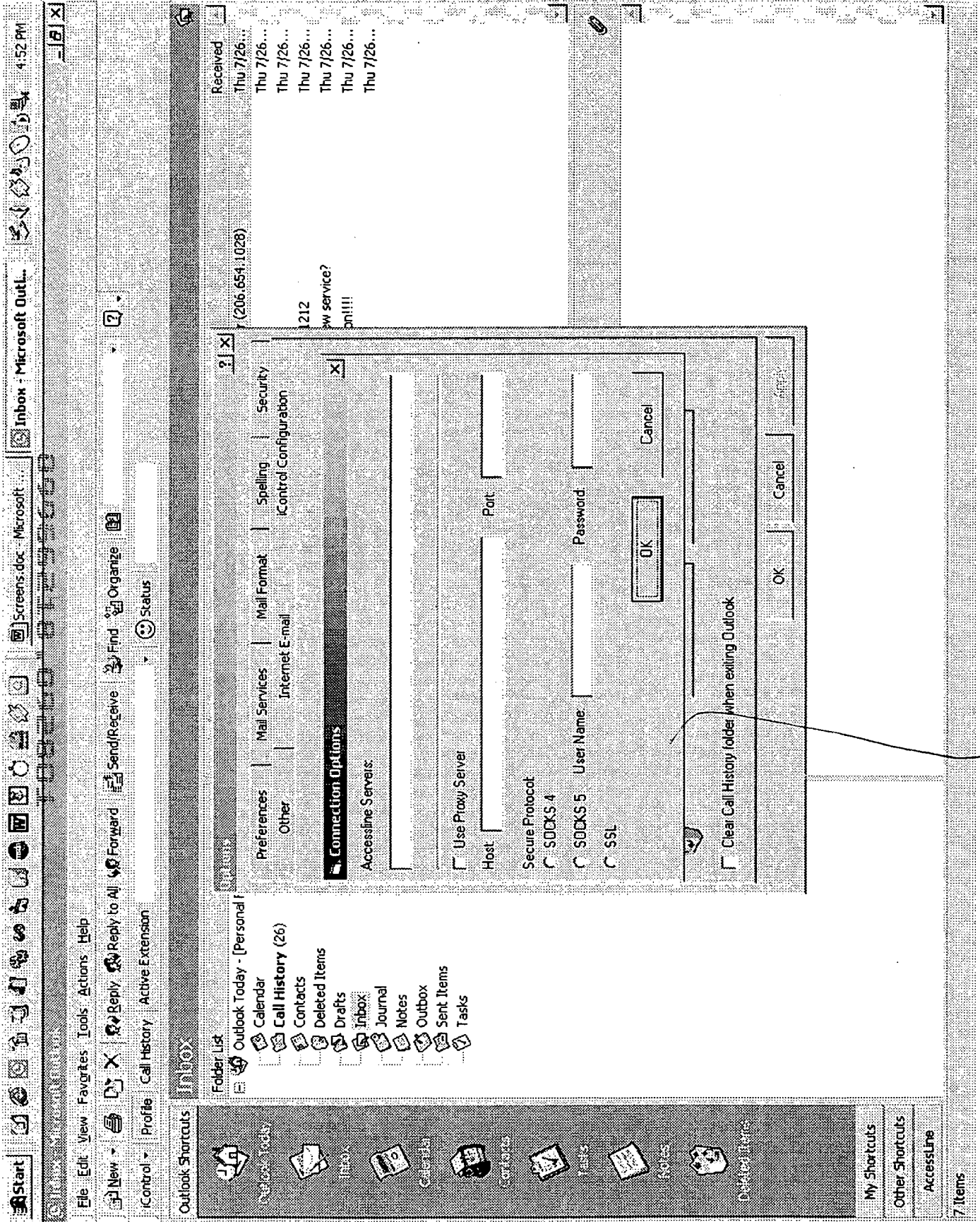


FIG. 18

1802



1902

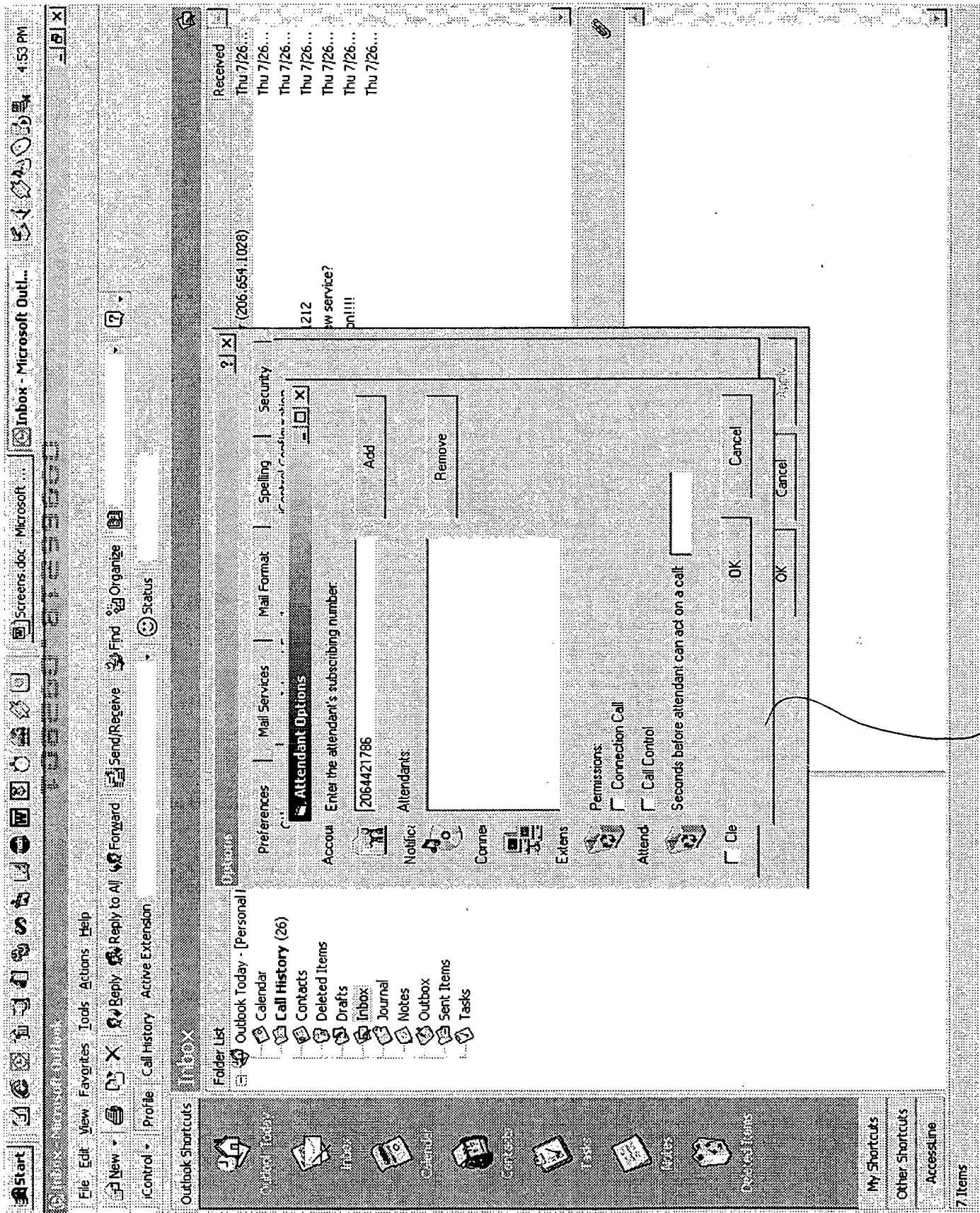


FIG. 20

2002

The screenshot displays the Microsoft Outlook 2003 interface. The top menu bar includes File, Edit, View, Favorites, Tools, Actions, and Help. The left sidebar shows the 'Inbox - Microsoft Outlook' window with a folder list containing 'Inbox', 'Outlook', 'Calendar', 'Tasks', 'Sent Items', 'Deleted Items', 'Drafts', 'Journal', 'Notes', 'Outbox', and 'Tasks'. The main pane shows an email message from 'er@accessline.com' with the subject 'Message From Mike Fischer (206.654.1028)'. The email body contains a group fax from 555-1212 and a message about a new service. The bottom status bar indicates '7 Items'.

FIG. 21

FIG. 21

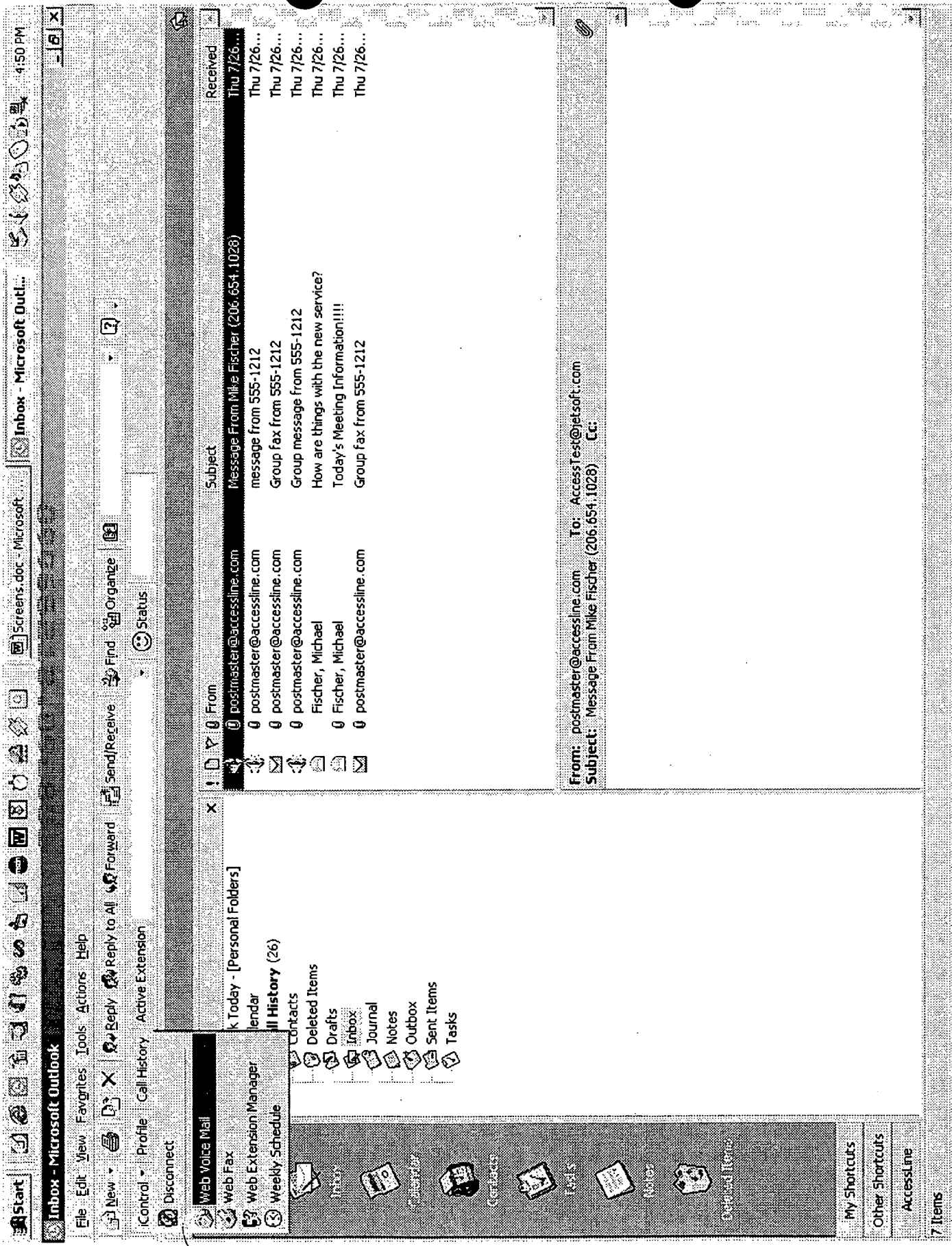


FIG. 22

28 Items: 26 Unread

2052

F/G. 23

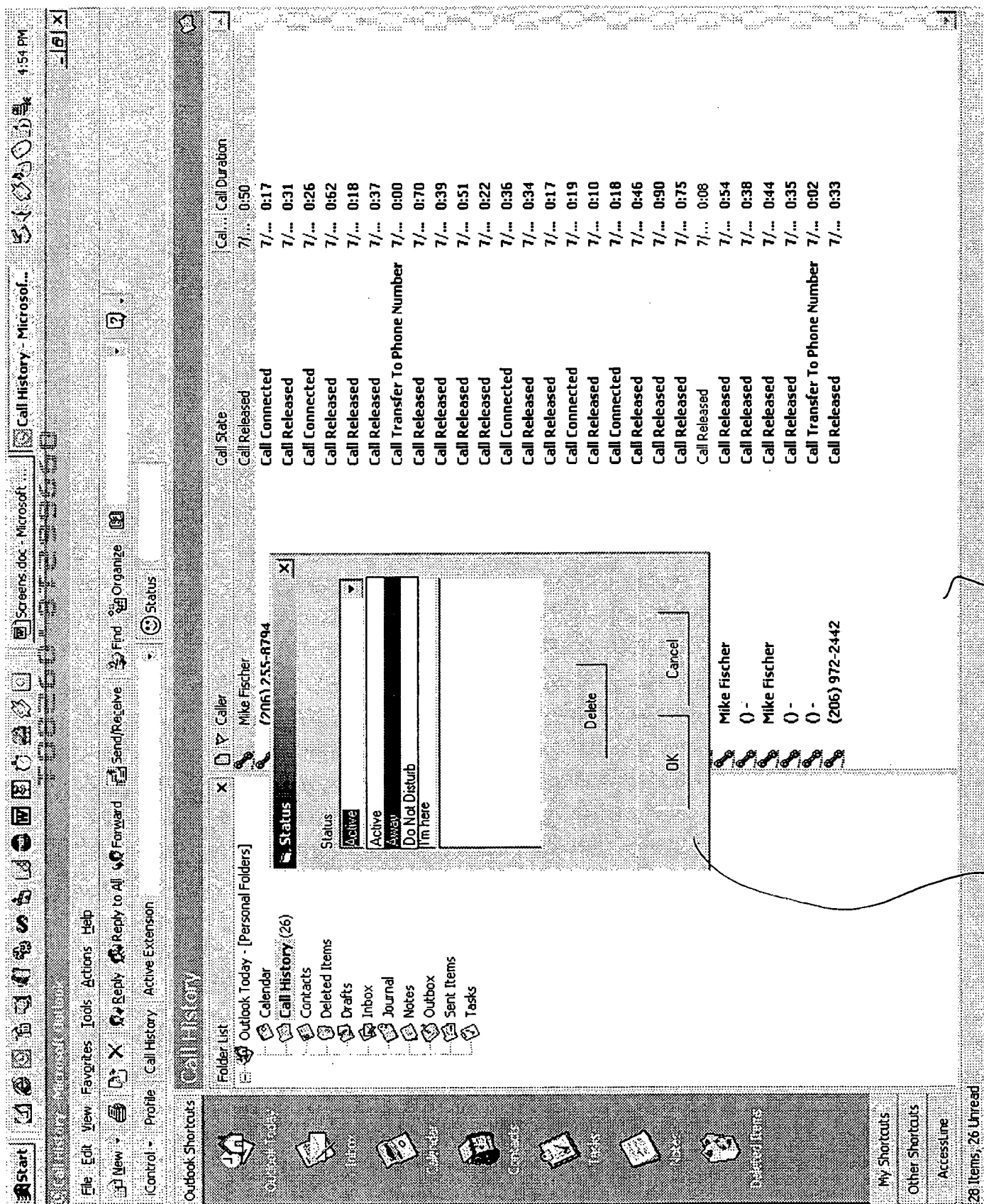


FIG. 24

Start Outlook Microsoft Outlook File Edit View Favorites Tools Actions Help

Control Profile Call History Active Extension Send/Receive Find Organize Status

Outlook Shortcuts Outlook Today - [Personal Folders] Calendar Call History (28) Incoming Call 7/26/2001 4:56:23 PM

Folder List Outlook Today - [Personal Folders] Calendar Call History (28) Incoming Call 7/26/2001 4:56:23 PM

Outlook Today - [Personal Folders] Calendar Call History (28) Incoming Call 7/26/2001 4:56:23 PM

Call History

Call State	Caller	Call Duration
Incoming Call	Paul Chen	7/... 0:01
Call Released	Paul Chen	7/... 0:20
Call Released	Mike Fischer	7/... 0:50
Call Connected		7/... 0:17
Call Released		7/... 0:31
Call Connected		7/... 0:26
Call Released		7/... 0:62
Call Released		7/... 0:18
Call Released		7/... 0:37
Call Transfer To Phone Number		7/... 0:00
Call Released		7/... 0:70
Call Released		7/... 0:39
Call Released		7/... 0:51
Call Released		7/... 0:22
Call Connected		7/... 0:36
Call Released		7/... 0:34
Call Released		7/... 0:17
Call Connected		7/... 0:19
Call Released		7/... 0:10
Call Connected		7/... 0:18
Call Released		7/... 0:46
Call Released		7/... 0:90
Call Released		7/... 0:75
Call Released		7/... 0:08
Call Released		7/... 0:54
Call Released		7/... 0:38
Call Released		7/... 0:44
Call Released		7/... 0:35
Call Transfer To Phone Number		7/... 0:02
Call Released		7/... 0:33

Quick Direct

Ext 30 Ext 60 Ext 70

Open Contact Close

Name: Paul Chen
Title: Developer
Number: 4259227281
Company: Jetstream Software

(206) 972-2442
(206) 972-2442
(206) 972-2442
0 -
Mike Fischer
Mike Fischer
(206) 972-2442
Mike Fischer
0 -
Mike Fischer
0 -
0 -
(206) 972-2442

2502

2500

30 Items, 28 Unread

F/G: 25

